

## Eddie Sleeper

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**From:** J. Christopher Jones <bluesalad@aol.com>  
**Sent:** Tuesday, January 16, 2018 4:10 PM  
**To:** Eddie Sleeper  
**Subject:** Testimony for 1/16/2018 House Energy Policy Committee

Dear House Energy Policy Committee members,

DTE disconnected our electric service on November 1, 2017. DTE employees gave no warning at the time of disconnect, not even a courtesy knock on the door. I was at home, at the time, and went out to talk to the DTE employees with no resolution. They were very defensive and acted very unprofessional. We had received letter notifications; however, we communicated our opposition, via certified mail. DTE never responded to that letter. In order to get our electric service restored, I had to wait 4 days for them to replace the meter, and 5 days for the power to be reconnected. I was forced to acquire a generator to run the furnace to keep my family warm.

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